

HydroSense Warranty

Congratulations on selecting the Icare HydroSense system.

This warranty covers the HydroSense system unit and attachments

User Instructions

Please refer to the User Manual provided with the product.

Terms & Conditions

Icare Medical Group guarantees that your HydroSense products will be replaced or repaired, without cost to you, should it be deemed defective because of faulty workmanship or faulty components for two (2) years on all the HydroSense products from date of purchase.

A bed that is not suitable to your comfort (i.e. too hard or too soft) - is not a manufacturers warranty fault and therefore is not covered by this warranty. This warranty DOES NOT apply if:

1. Bedding on inspection is found to be stained or is in unsanitary condition to be uplifted.
2. When product failure is due to cause other than defective workmanship or materials.
3. The original purchaser sells, leases or otherwise parts with possession of the product.
4. Where the user manual has not been complied with.
5. Warranty does not cover abuse or misuse of the HydroSense such as folding, bending, piercing, standing on or jumping on the products. Claims only valid with proof of purchase or original invoice and apply to original purchaser only.

Cleaning & Laundering

- Please follow the instructions in the User Manual Handbook
- Spot clean only/hand wash accessories, wipe exterior of HydroSense system only. Do not pour water into unit. Flush unit with fresh water. Consult the User Manual for instructions.
- Store in a cool dry area.